

COM03A

For **IMMEDIATE** release

## **Snow removal operations: Respect the work of our snow removal operators!**

**Châteauguay, February 9, 2021** – During heavy snowfalls, our teams assigned to winter maintenance are ready to rapidly remove snow from roads, sidewalks and parking lots across the city.

### **Respect and courtesy**

We are aware that large snowfalls may sometimes make snow removal operations more complicated and have an impact on residents' lives. However, it is essential that everyone cooperates to help our teams work as effectively as possible.

Ville de Châteauguay watches over the security of its employees and reminds residents that no inappropriate behaviour towards them will be tolerated. Please be courteous and civil at all times whatever the circumstances.

As citizens, you can also help the snow removal operations run smoothly by observing some instructions. You can obtain information on current parking conditions and snow removal operations in progress by calling **Info-neige (450-698-3300)**, going to the **Info-neige section** on our website ([ville.chateauguay.qc.ca/en/parking](http://ville.chateauguay.qc.ca/en/parking)) or following the daily updates on our **Facebook page** ([facebook.com/Chateauguay](https://facebook.com/Chateauguay)).

### **Report a problem**

If you want to report a snow removal problem or any other situation, you can contact us in the "Report a problem" section on our website at [ville.chateauguay.qc.ca/en](http://ville.chateauguay.qc.ca/en).

- 30 -